

# INSTITUTIONAL EFFECTIVENESS

## ENROLLMENT MANAGEMENT DATA FACTS FOR 2016-17



### Admissions Office

- Recruitment Related Travel and On–Campus Information Sessions totaled 902. 556 in fall 2016 and 346 in spring 2017.
- Processed more than 16,900 new undergraduate degree applications, resulting in 9,523 acceptances, and 2,500 acknowledged students.
- Increased enrollment of minority undergraduate students to 50.8%, with 47.9% of the total undergraduate population classified as underrepresented minorities.

### Financial Aid Office

- For the 2016–2017 Academic Year, 8,195 students (unduplicated headcount) received financial aid resources totaling \$100,679,764.
- Student traffic in the Financial Aid Office (7/1/16–6/31/17):
  - Telephone Inquiries: 24,641
  - E–mail Inquiries: 11,195
  - Customer Service Counter Visits: 18,943
  - In–Person Appointments (pre–scheduled): 631



### Registrar's Office

- Improved the grading process to reduce the number of X grades each semester, resulting in a decrease of 298 in spring 2017 from 698 in spring 2016.



Activity	2016-2017
Phone Calls	19590
Window	17037
Emails	2413
Transcripts	14308*
Forms into BDMS	61461
Degree Verify	1764
Diplomas (New and Replacement)	2440
Grade Changes	3100